

# FLORIDA VAN RENTALS

DBA DISCOUNT MOBILITY USA, INC.

6307 Hansel Avenue \* Orlando, Florida 32809

(800) 308-2503 \* (407) 438-8010 \* Fax (407) 447-5312

## Rental Information Form

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City, State, Zip: \_\_\_\_\_ Fax Number: \_\_\_\_\_  
Home Phone: \_\_\_\_\_ Work: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

### Flight Arrival and Departure Information

#### ARRIVAL

Airport: \_\_\_\_\_

Airline: \_\_\_\_\_

Flight #: \_\_\_\_\_

Arrival Time: \_\_\_\_\_

Arrival Date: \_\_\_\_\_

#### DEPARTURE

Airport: \_\_\_\_\_

Airline: \_\_\_\_\_

Flight #: \_\_\_\_\_

Time: \_\_\_\_\_

Date of Return: \_\_\_\_\_

Name of Hotel: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_

### Driver & Insurance Information (List Additional Drivers on Separate Sheet of Paper)

Driver's Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_

Drivers License Number: \_\_\_\_\_ Exp Date: \_\_\_\_\_ DOB: \_\_\_\_\_

Driver's Insurance Company: \_\_\_\_\_ Policy #: \_\_\_\_\_

Agent's Name: \_\_\_\_\_ Phone #: \_\_\_\_\_

Additional Drivers Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_

Additional Drivers License Number: \_\_\_\_\_ Exp Date: \_\_\_\_\_ DOB: \_\_\_\_\_

Insurance Company: \_\_\_\_\_ Policy #: \_\_\_\_\_

Agent's Name: \_\_\_\_\_ Phone #: \_\_\_\_\_

### Number of People In Party And Wheelchair/Scooter Info:

Total Number in Party (Including person/persons in wheelchairs): Adults \_\_\_\_\_ Children: \_\_\_\_\_

Disabled Person Is: Adult \_\_\_\_\_ Child \_\_\_\_\_

Number of Wheelchairs/Scooters: Manual \_\_\_\_\_ Power \_\_\_\_\_ Scooters: \_\_\_\_\_

Wheelchair/Scooter: Length \_\_\_\_\_ Width \_\_\_\_\_ Height Sitting in Wheelchair: \_\_\_\_\_

### CANCELLATION POLICY:

Reservation cancelled 30 days or more prior to arrival - \$50.00 cancellation fee

Reservation cancelled 14 to 29 days prior to arrival - \$100.00 cancellation fee

Reservation cancelled 0 to 13 days prior to arrival - \$100.00 cancellation fee and balance held for 1 year from original arrival date and will be applied to a new reservation.

No refunds on early returns. Signature: \_\_\_\_\_

THE RENTAL WILL BE CHARGED 15 TO 30 DAYS PRIOR TO ARRIVAL DATE

SMOKING IS NOT PERMITTED IN THE VANS

Vans are available for rent on a Daily, Weekly, Monthly and Long-Term Basis. Delivery and pick-up available in most areas, call for details. Any driver of the van must be 21 years of age or older.

Vans can be picked up or returned to Florida Van Rentals, Inc., during regular business hours, Monday through Friday from 8:30am to 5:00pm and Saturday from 9:00am - 1:00pm or by appointment. Rentals are made on a calendar day.

**2009 Rental Rate Sheet**

Days	Minivan or Full Size Van
01 – 3 Days	\$100.00 A Day + Tax
04- 30 DAYS	\$ 84.00 A Day + Tax
2 WEEK RENTAL RATE	\$1,000.00 + Tax
MONTHLY RATE	\$\$\$ Call For Discount Rates

Plus: 6.5% Florida Sales Tax, \$2.00 Per Day Surcharge & Airport Concession Charge  
*PRICES ARE SUBJECT TO CHANGE WITHOUT NOTICE*

**DELIVERY/PICK-UPCHARGES ARE AS FOLLOWS:**

Free Pick-up and Delivery at The Following Airports:

- Orlando International Airport & Sanford Airport
- Ft. Lauderdale International Airport & Miami International Airport
- Tampa International Airport & Palm Beach International Airport
- Disney Resorts - Delivery \$50.00 or Round Trip \$100.00

Our office requires a credit card imprint upon arrival before an adapted van is released to the renter. This imprint will cover our vehicle for any damage while in the renter's possession and/or for any additional charges including but not limited to missing fuel, mileage charges, cleaning charges etc.

**COLLISION DAMAGE WAIVER (CDW) CHARGE :**

\$250 deductible Collision Damage Waiver  
\$188.65 per week, \$ 26.95 per day. For \$26.95 a day you can have a \$250.00 deductible.

\$500 deductible Collision Damage Waiver  
\$153.65 per week, \$ 21.95 per day. For \$21.95 a day you can have a \$500.00 deductible.

\$1000 deductible Collision Damage Waiver  
\$118.65 per week, \$ 16.95 per day. For \$16.95 a day you can have a \$1000.00 deductible.

**ADDITIONAL DRIVERS:**

Additional drivers must be listed on the rental agreement form. There will be \$10.00 per driver charge.

**MILEAGE CHARGE:**

We will provide 100 miles a day free. Any mileage over & above the free miles will be charged at 25 cents a mile. The mileage will start when we leave our office to pick you up at the airport.

**FUEL CHARGE:**

All accessible vans are given to the client with a full tank of gas. If the van is not returned with a full tank of gas then there will be a service charge of \$25.00 plus the actual cost of the gas.

**CLEANING CHARGE:**

There will be a \$40.00 cleaning charge if the van is returned requiring extra hard cleaning. This includes but is not limited to stains on the seats, carpet, large deposits of sands.

**MISCELLANEOUS CHARGES:**

There will be an additional \$50.00 plus tax charge if the airport drop off or pick up is later than 9:00 pm or earlier than 7:00am. If the van is parked at the airport when being returned the renter will be responsible for any and all parking fees.

If a lockout occurs please call the office and we will arrange for someone to come out to open the van. There will be a \$50.00 charge for this service plus the cost of the locksmith if required.

**SCHEDULE CHANGES:**

If you change flights you **MUST** notify us as soon as possible. If we are not notified of a schedule change and we go to the airport to pick you up there will be a \$25.00 charge.

**DAMAGE TO VANS OTHER THAN COLLISION:**

The renter is responsible for damage to the van. This includes but is not limited to: torn upholstery, cigarette burns, torn carpets, broken windows and window frames, damage to the lift, damage to the tires, lost keys, lost TV remotes.

Vans are checked before going out on rental and upon coming back from rental. All renters have the right to inspect the van before leaving our lot and to have any defects noted on the rental contract.

We **DO NOT** allow our vans to go out of the State of Florida. If you take the van out of the State of Florida and you have a break down we will not be able to handle your problem efficiently or in a timely manner. Any expenses incurred by either Florida Van Rentals, Inc. or the renter will be the responsibility of the renter.

The renter is not permitted under any circumstances to perform any repairs nor have any repairs made to our vans without proper authorization from Florida Van Rentals, Inc.

If you are traveling with a large group and other members of the group are renting a vehicle from Hertz, Avis, Alamo etc. in addition to our van. Please be advised that we cannot wait at the airport for your party to get their rental vehicle. Airport security and our schedule do not allow us to do this.

Any van that is abandoned will be reported to the police as stolen and a \$100.00 pick up fee along with any and all towing and legal fees will be charged.

All vans must be returned to the prearranged location at the prearranged time. If these arrangements have to be changed please call with new arrangements. If you do not call with new arrangements a \$40.00 charge for every 30 minutes late will be assessed.

All renters should read the back of the rental agreement so there are no questions regarding the renter's responsibility.

**PAYMENT POLICY:**

The rental amount will be charged 15 to 30 days prior to the start of the rental.

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**CANCELLATION POLICY:**

Reservation cancelled 30 days or more prior to arrival - \$50.00 cancellation fee

Reservation cancelled 14 to 29 days prior to arrival - \$100.00 cancellation fee

Reservation cancelled 0 to 13 days prior to arrival - \$100.00 cancellation fee and balance held for 1 year from original arrival date and will be applied to a new reservation.

No refunds on early returns.

In the event of the death of the disabled person and the trip does not occur all monies will be refunded upon verification by Florida Van Rentals, Inc. requires the name and phone number of the funeral director and the funeral home and a copy of the obituary from the newspaper.

Cancellation, including a reason for the cancellation, can be done by phone but Florida Van Rentals, Inc. requires a written cancellation, including a reason for the cancellation, be sent by either, US mail, fax or e-mail

Policy as of January 5, 2006

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**RENTAL AGREEMENT ADDENDUM FOR PRIMARY DRIVER & ALL ADDITIONAL DRIVERS**

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In connection with my /our Rental Application to Discount Mobility USA, Inc. / Florida Van Rentals, Inc. I/we certify that :

1. I/we certify that I/we are at least 21 years of age.
2. I/we certify that I/we have a currently valid driver's license and that it has not been suspended, revoked, expired cancelled or surrendered.
3. I/we certify that I/we have not had 3 or more convictions for moving violations within the past 24 months.
4. I/we certify that I/we have not been convicted of DWI/DUI/WAI within the past 48 months.
5. I/we certify that I/we have not been convicted of leaving the scene of an accident (hit & run) or failure to report an accident within the past 48 months.
6. I/we certify that I/we have never been convicted of obtaining a vehicle unlawfully, possessing a stolen vehicle or using a vehicle in a crime or in connection with an unlawful act.
7. I/we certify that I/we have not been convicted of reckless driving within the past 48 months
8. I/we certify that I/we have not had 2 or more accidents within the past 36 months.

I/we understand that Discount Mobility USA, Inc. / Florida Van Rentals, Inc. Travel, Inc. regards these facts to which I/we am certifying as material in its decision to rent or permit me/us to drive its vehicle. Discount Mobility USA, Inc./ Florida Van Rentals, Inc. is relying on the accuracy and truthfulness of this certification. I/we further understand and agree that if I/we have provided false or misleading information my/our use of the vehicle is prohibited and unauthorized. This may result in any and all coverage otherwise provided by the Rental Agreement being void and my/we being fully responsible for all loss or damage, including liability to third parties.

I/we authorize Discount Mobility USA, Inc. / Florida Van Rentals, Inc. to verify my/our record with any appropriate authority, either now or in the future and I/we authorize any government motor vehicle department to release my/our record at the request of Discount Mobility USA, Inc. / Florida Van Rentals, Inc. or its designee.

I/we understand that the only person(s) permitted to drive the vehicle other than the renter are the renter's spouse or a person who appears at the time of the rental and signs the rental agreement as an Additional Renter.

Permitting an unauthorized driver to operate the vehicle is a violation of the rental agreement. This may result in any and all coverage otherwise provided by the rental agreement being void and my/our being fully responsible for all loss or damage including liability to third parties.

I understand that this document becomes an addendum to the Rental Agreement.

RENTER: \_\_\_\_\_ DATE: \_\_\_\_\_

ADDITIONAL RENTER: \_\_\_\_\_ DATE: \_\_\_\_\_

ADDITIONAL RENTER'S DRIVER'S LICENSE NUMBER AND STATE:

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**RENTAL AGREEMENT ADDENDUM 2**

Discount Mobility USA, Inc./ Florida Van Rentals, Inc. is not responsible for lost time, lost mileage or lost rental days nor are we responsible for the extension of rental days due to but not limited to any catastrophe, natural or manmade, severe weather, Act of God, riot, war, or act of terrorism.

A vehicle is rented with a full tank of gas and must be returned with a full tank of gas. If the vehicle is not returned with a full tank of gas a service charge of \$25.00 plus the actual amount of the gas will be charged to the credit card number you have on file with our office.

I further authorize Discount Mobility USA, Inc. / Florida Van Rentals, Inc. to charge my credit card for but not limited to the following:

1. Damage to the vehicle
2. Lost or missing equipment
3. Damage to the equipment
4. Parking tickets
5. Additional rental days if the vehicle is not returned at the scheduled end of the rental contract

I have read and understand the above addendum and agree to be bound by these terms and conditions and agree to pay all contracted fees, damages and any and all related service charges.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

Credit Card Number: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

**ADDENDUM 3**

ALL VEHICLES BEING RETURNED TO THE OFFICE MUST BE FILLED UP AT A GAS STATION WITHIN A 10 MILE RADIUS OF THE OFFICE AND PROOF OF THE GAS PURCHASE MUST BE PRESENTED TO THE OFFICE WHEN THE VAN IS RETURNED IF NOT THE VAN WILL BE AUTOMATICALLY REFILLED AND THIS CHARGE WILL BE ADDED TO YOUR CREDIT CARD.

SIGNED: \_\_\_\_\_

# FLORIDA VAN RENTALS

6307 Hansel Avenue \* Orlando, Florida 32809

Telephone: (407) 438-8010 \* Fax: (407) 447-5312 \* Toll Free: (800) 308-2503

## CREDIT CARD AUTHORIZATION

MASTERCARD – VISA – AMERICAN EXPRESS – DISCOVER

Date: \_\_\_\_\_

Rental Amount: \$ \_\_\_\_\_

Equipment Rented: \_\_\_\_\_

Serial Number(for office use): \_\_\_\_\_

Name on Credit Card: \_\_\_\_\_ Card Type: \_\_\_\_\_

Credit Card Number: \_\_\_\_\_ Expiration Date: \_\_\_\_\_

Visa – MasterCard – Discover: List the 3 digits after the acc't # on back of card: \_\_\_\_ \_\_\_\_ \_\_\_\_

American Express: List the 4 digits on the front side: \_\_\_\_ \_\_\_\_ \_\_\_\_ \_\_\_\_

Signature As It Appears on the Credit Card: \_\_\_\_\_

I, \_\_\_\_\_, certify that I am the lawful user of the above credit card. I hereby authorize Discount Mobility USA, Inc. / Florida Van Rentals, Inc. and/or its agents to charge my credit card for all of the services that I am obtaining from Discount Mobility USA, Inc./ Florida Van Rentals, Inc. for oxygen, durable medical equipment (DME), accessible vans, etc. for my specific travel dates of: \_\_\_\_\_ to \_\_\_\_\_. I fully acknowledge and agree that I am financially responsible for all of Discount Mobility USA, Inc./ Florida Van Rentals, Inc. and/or its agents fees for all but not limited to services, equipment etc. that are/were rendered to me during this travel, including charges to my credit card after my return for services rented or purchased in addition to the original order and/or in the event that my credit card was not charged the balance of fees owed and I acknowledge that I am financially responsible for all equipment that was not returned. I fully acknowledge and understand that medical oxygen is a “controlled drug” that is only available by a written prescription and cannot be returned under any circumstances for a refund, credit, exchange or other purpose under United States and International Law. I fully acknowledge that all of Discount Mobility USA, Inc. / Florida Van Rentals, Inc. fees for arranging my services are not refundable under any circumstances once the order has been placed. All fees are payable in U.S. dollars only. All charges are final. I further agree to hold harmless Discount Mobility USA, Inc./ Florida Van Rentals, Inc., their officers, directors employees, owners and/or agents from any and all liability for but not limited to any charges, security deposits etc. that are not refundable as a result of but not limited to lost equipment, stolen equipment, war, civil unrest, martial law, natural disaster, act or acts of terrorism, act of God or cancellation once the payment for the services has been made to Discount Mobility USA, Inc./ Florida Van Rentals, Inc.. and/or its agents. I fully acknowledge that I am signing this credit card authorization **OUTSIDE OF THE RULES AND REGULATIONS OF MY CREDIT CARD COMPANY REFERENCED ABOVE BECAUSE AN IMPRINT OF MY CREDIT CARD AND/OR MY SIGNATURE IS NOT POSSIBLE TO FACILITATE THIS TRANSACTION.** I fully acknowledge that without this credit card authorization the products, services and equipment that I require for my life support will not be delivered. I fully acknowledge that Discount Mobility USA, Inc. / Florida Van Rentals, Inc. does not accept Medicare/Medicaid or other insurance assignment and does not file any claims for any insurance reimbursement. Any and all cost of collection including reasonable attorney fees shall be paid by the client/patient. Your credit card number/information must be on file for all transactions.

SIGNATURE OF CARDHOLDER:

\_\_\_\_\_ DATE: \_\_\_\_\_